

How to find the fire course?

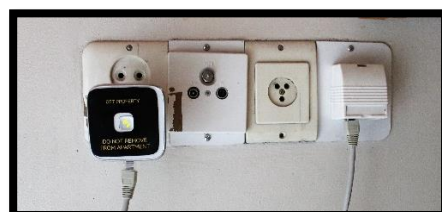
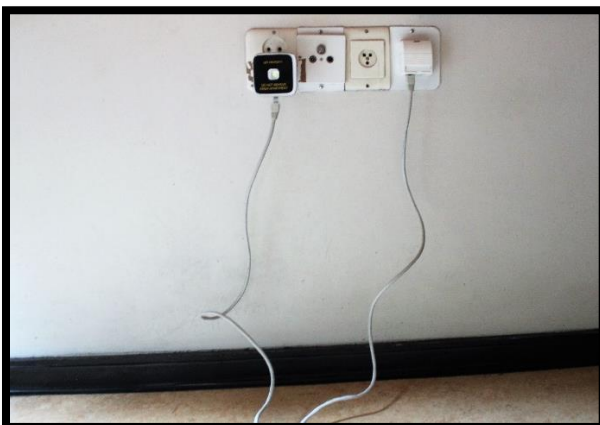
You have to take the fire course in your own dorm. Use the “Get router” which you can find in the room. As long as you are in your room when you take the fire course, you can choose if you want to take it on your own laptop, smartphone or tablet.

Note that the router can look differently in the various accommodations.

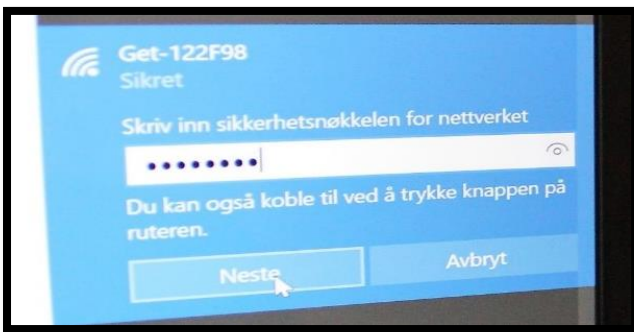
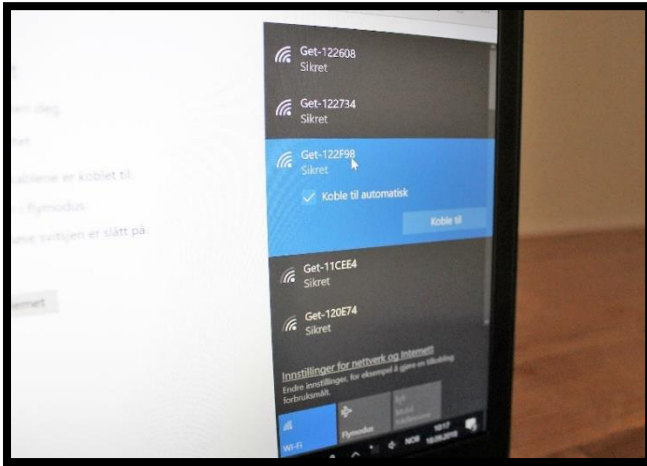
- 1 Check if the number on the router is similar to the login information (username and password) to the network. If the numbers are not the same, always use the number on the router.



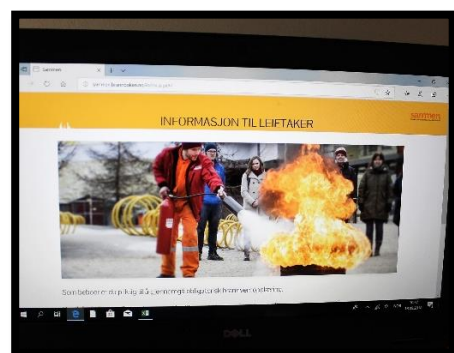
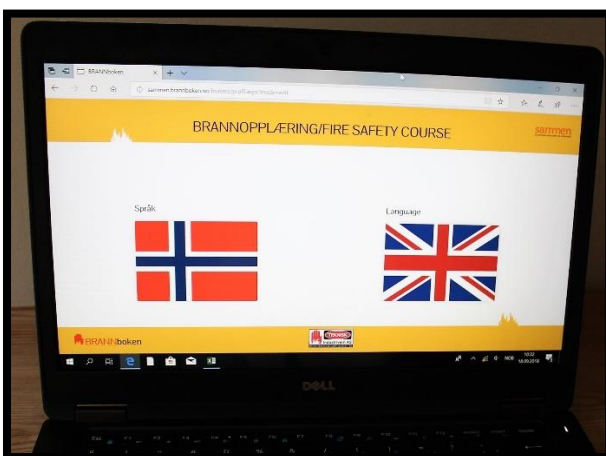
- 2 Check that the router is connected both in the outlet and in the network box. That means that the router has to be in the outlet, and the network cable must be connected both in the router and in the network box.



- 3** Turn on the WiFi and connect by typing in your username and password to the network (ref. nr. 1). If the correct WiFi does not appear, refresh the list over available networks.

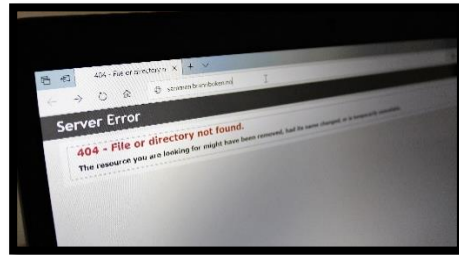
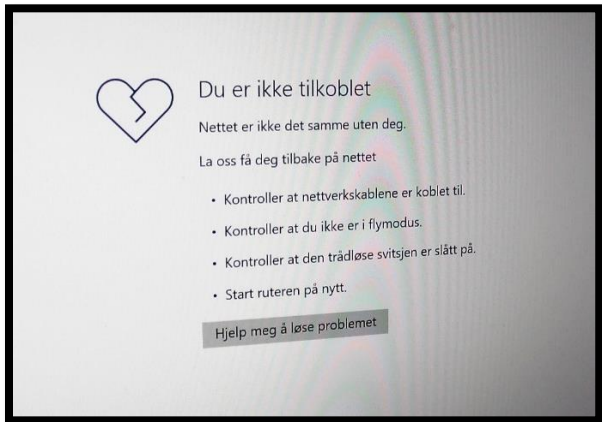


- 4** Open a web browser (it is recommended to use Chrome or Internet Explorer but do try several others web browsers if the one you try does not work). Now the fire course should automatically appear, and you choose your language to start. Remember that you have to see the whole video to go further and answer more questions. The fire course takes about 20 minutes, and after you have finished the course, the WiFi should work.



Does the fire course still not appear?

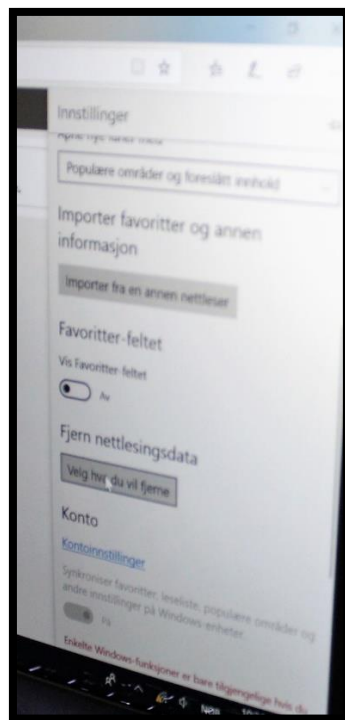
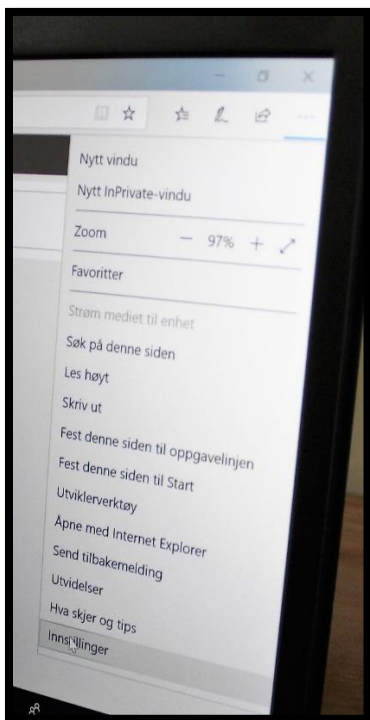
Does the fire course still not appear and one of these errors is shown?



Try the suggestions below!

1 Delete web browser data

Delete the web browser data. Remember to check off all boxes before you click the button “remove”. Where you find the choice to delete web browser data can vary from web browser to web browser. The most important thing is that you have to delete all the browser data.



Then, type `sammen.brannboken.no` and press «enter». You should now enter the fire course. If not, try suggestion number 2 below.

2 Reset router

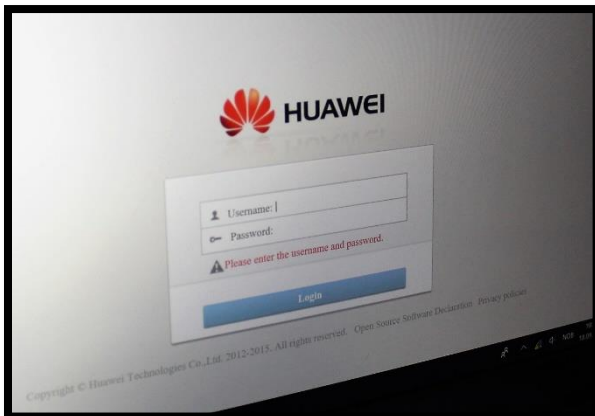
The router has to be connected in the outlet when you reset it! Use the tip of a pen, or another sharp device, to press into the hole on the side of the router. Hold it for about 30 seconds and the light will change colour.



Wait some minutes. Check that you are connected to the correct network and refresh your web browser. You should now enter the fire course. If you have tried both suggestion number 1 and 2, and if none of them results in entering the fire course, repeat the process one more time.

If it then still not works, send an email to drift@sammen.no

Does this page appear?



This means that the router does not communicate with the network. Do not try to type in your username and password.

Check if the network cable is connected properly. If not, try to reset router (suggestion nr. 2). Then type in **sammen.brannboken.no**. If this do not work, try to delete web browser data (suggestion nr. 1) and type in **sammen.brannboken.no**.

If it still not works, contact Get by phone 55 53 01 30 or by email bergen@get.no.